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## **Jeep® Grand Cherokee Recognized With Automotive Loyalty Award by S&P Global Mobility**

- Jeep® Grand Cherokee, the most awarded SUV ever, earns Automotive Loyalty Award for its ability to retain owners over repeat buying cycles
- Jeep Grand Cherokee has won 13 S&P Global Mobility awards since 1997
- Award applies to entire Grand Cherokee lineup, including two-row Grand Cherokee, three-row Grand Cherokee L and plug-in hybrid Grand Cherokee 4xe, which delivers 56 MPGe, 25 miles all-electric range and 470-mile total range
- Automotive Loyalty Awards by S&P Global Mobility are determined when a household that owns a new vehicle returns to market and acquires another of the same make, model or manufacturer

February 26, 2024, Auburn Hills, Mich. - With legendary capability, class-leading space and versatility, and advanced safety features, Jeep® Grand Cherokee keeps customers coming back for more, a trend recognized by S&P Global Mobility, which has awarded the Grand Cherokee lineup with an Automotive Loyalty Award for its ability to retain owners when returning to market in 2023. This is the 13th time Grand Cherokee has won an S&P Global Mobility award.

“For more than 30 years and five generations, Jeep Grand Cherokee has built up an enviable following of repeat customers,” said Bill Pepper, senior vice president and head of Jeep brand North America. “This loyalty award from S&P Global Mobility reinforces that the expanded Grand Cherokee family addresses our customers’ diverse needs now more than ever, whether it be the two-row Grand Cherokee, three-row Grand Cherokee L or plug-in hybrid Grand Cherokee 4xe, which delivers 56 MPGe, 25 miles all-electric range and 470-mile total range with no range anxiety.”

The Automotive Loyalty Awards by S&P Global Mobility are awarded annually. They are determined via an analysis of U.S. registration data, which shows when a household that owns a new vehicle returns to market and acquires another of the same make, model or manufacturer.

“Automotive loyalty rates are on the rise, and it’s great to see such focus by brands/OEMs on the importance of loyalty in this hypercompetitive market,” said Joe LaFeir, president, Automotive Insights at S&P Global Mobility. “Consumer demand is returning and there’s no better opportunity to leverage this type of insight to enhance and improve marketing plans and customer retention.”

The [2024 Jeep Grand Cherokee](#) family is designed and engineered to deliver even more of what has made the Grand Cherokee a true global icon in the premium SUV segment. The most technologically advanced and 4x4-capable Jeep Grand Cherokee yet is also offered as the three-row Grand Cherokee L with spacious seating capacity for up to seven passengers and the electrified, plug-in hybrid Grand Cherokee 4xe, with E Selec modes – Hybrid, Electric and eSave – allowing the 4xe driver to tailor the hybrid powertrain to best suit each trip, whether it be commuting, off-roading or long-distance travel.

### **Jeep Wave**

Jeep Wave is a premium owner loyalty program filled with exciting benefits and perks, including worry-free maintenance at no additional cost. Jeep Wave was created to bring our owners steadfast care and dedicated 24/7 support. All Jeep brand vehicles and trims, including all trims of the 2024 Jeep Grand Cherokee, are automatically enrolled upon purchase.

### **S&P Global Mobility Loyalty Awards**

The S&P Global Mobility Loyalty Awards are the industry's only fact-based awards and reflect an analysis of 12.6 million new retail vehicle registrations in the U.S. during the 2023 calendar year. Loyalty is determined when a household that owns a new vehicle returns to market and acquires another new vehicle of the same make, model or manufacturer. The newly acquired vehicle may be either a replacement or an addition to the household fleet.

### **Jeep Brand**

Built on more than 80 years of legendary heritage, Jeep® is the authentic SUV brand that delivers legendary off-road capability, interior refinement, high-tech features and versatility to people who seek extraordinary journeys. The Jeep brand delivers an open invitation to live life to the fullest by offering a broad portfolio of vehicles that continues to provide owners with a sense of safety and security to handle any journey with confidence. Jeep Wave, a premium owner loyalty and customer care program that is available to the entire Jeep 4x4 lineup, is filled with benefits and exclusive perks to deliver Jeep brand owners the utmost care and dedicated 24/7 support. The legendary Jeep brand's off-road capability is enhanced by a global electrification initiative that is transforming 4xe into the new 4x4. All Jeep brand vehicles in North America will offer an electrified variant by 2025.

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